



Ghana Civil Aviation Authority

Safety and security, Our priority

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Aeronautical Information Services (AIS) QUALITY POLICY STATEMENT

Aeronautical Information Services (AIS) Section of the **Ghana Civil Aviation Authority (GCAA)** is committed to providing quality aeronautical data and aeronautical information, aeronautical communication operations services, and flight planning services, for the entire territory of Ghana, the airspace over the high seas as assigned to Ghana; and promulgation of NOTAM for Togo and Benin. This is necessary for the safety, regularity, economy and efficiency of air navigation in an environmentally sustainable manner. The aeronautical information products and services provided, shall be suitable for the operational requirements of the air traffic management (ATM) community.

In line with our vision of becoming a world class aeronautical information services provider, GCAA AIS operates a quality management system (QMS) that conforms to the ISO 9001:2015 Standard and user requirements, and in compliance with legal requirements.

As part of our commitment to the provision of quality-assured aeronautical information products and services, GCAA AIS has set the following objectives:



Establishing and maintaining a QMS with the necessary confidence and assurance that distributed aeronautical information products will meet the aeronautical data quality and consistency requirements.



Complying with all Ghana Civil Aviation (Air Navigation Services) Directives (GCAD), ICAO SARPs, guidance material, and Regional Supplementary Procedures (SUPPS) pertaining to our operations.



Continuously monitoring and improving upon our processes and solutions to meet or exceed the needs and expectation of interested parties.



Promoting employee satisfaction and knowledge enhancement so that they are better able to serve our end users.



Setting and periodically reviewing our quality objectives, targets and programmes at all functional units to drive performance and efficiency.

This Policy shall be reviewed and updated regularly when the need arises to incorporate new quality requirements, corrective actions and to continually improve efficiency, cost effectiveness and sustainability within the ATM community.

Ing. Charles Ebo Kraikue



13 January, 2025