



GHANA
CIVIL AVIATION AUTHORITY

SUPPLEMENTARY SAFETY INSTRUCTION

SUBJECT: RESUMPTION OF INTERNATIONAL PASSENGER SERVICES IN GHANA

Purpose and Scope

This **SUPPLEMENTARY SAFETY INSTRUCTION** issued by Ghana Civil Aviation Authority (GCAA) serves as **information** and **guidance** for all entities involved in international passenger air travel in Ghana.

It also provides directives on the acceptable required actions to be carried out by persons and organizations involved in the provision of services related to air travel in Ghana.

Background

In March 2020, the Government of Ghana closed the country's borders due to the outbreak of COVID-19 and also closed our airspace to all international aircraft operations except cargo flights and specially authorized flights.

Following the lifting of restrictions on movement in the Greater Accra and Greater Kumasi Metropolitan Areas of Ghana by H.E. the President on Sunday 19th April, 2020, domestic passenger air services resumed at Kotoka International Airport (KIA).

However, the restrictions on international passenger services in Ghana have remained in place up to today, 31st of August, 2020.

Whereas the Authority recognizes that it is the prerogative of the Government of Ghana to remove the restrictions, this **SUPPLEMENTARY SAFETY INSTRUCTION** is being issued in anticipation of the imminent removal of the restrictions.

Requirements

1. As recommended by the International Civil Aviation Organization (ICAO), and adopted by GCAA, airport operators, aircraft operators, airlines, and airports should provide guidance to crew and ground staff on the recognition of signs and symptoms of COVID-19.

2. Crew and ground personnel should be further be trained about measures to prevent transmission of COVID-19, as well as to recognize its symptoms, taking into consideration all the protocols proposed by the World Health Organization (WHO) and the respective National Health Authorities of the countries involved.
3. GCAA, in a letter addressed to all operators dated 25th June, 2020 titled **OPERATIONAL CONSIDERATIONS FOR MANAGING COVID-19 CASES OR OUTBREAK IN AVIATION: REQUEST FOR SUBMISSION OF GUIDELINES** in anticipation of the eventual re-opening of Ghana's borders to allow airlines to resume operations into and out of the country, requested all operators to furnish the Authority with a copy of the guidelines put in place to address the above recommendations as soon as practicable.
4. The Authority stated in the letter referred to above that **submission of that document and its acceptance by the Authority** are prerequisites for an airline to resume operations to Ghana.
5. Ghana Airports Company Limited (GCAL), in collaboration with Ministry of Health and its Agencies; Ghana Immigration Service and Customs Service (of Ghana Revenue Authority) are expected to put in place all the required protocols to protect their staff, test, detect and isolate suspected COVID-19 cases among passengers departing or arriving at KIA.
6. The Authority requires the document referred to in paragraph 5. above to address the following thematic areas as the **barest minimum**:
 - **Ticket sales and reservation procedures by airlines and/or agents**
 - **Passenger evaluation and assessments prior to check-in and boarding**
 - **Baggage handling**
 - **Social distancing while travelling**
 - **Procedures on board the aircraft and in-flight service delivery**
 - **Aircraft amenities and products**
 - **Cleaning of aircraft lavatories in-flight**
 - **Handling of in-flight emergency and suspected COVID-19 cases**
 - **Infection control measures for crew in-flight**
 - **Transportation of crew or passengers**
 - **Crew lay-over procedures**

- Handling of transit passengers
- Post-flight quarantine measures
- Cleaning and disinfection procedures

References

- WHO Advice and Technical Guidance for COVID-19 and other related information at www.who.int (WHO website)
- ICAO Annex 9 (Facilities Required for Implementation of Public Health Measures) and the Aerodrome Emergency Plan (ICAO Annex 14), coordinating the response with all agencies that could be of assistance in responding to an emergency.
- ICAO Annexes 9 and 14 and the ICAO guidance documents (Facilitation Manual and Model National Air Transport Facilitation Programme) available at: <https://www.icao.int/Security/COVID-19/>
- Guidance from Airport Council International (ACI) at <https://aci.aero/about-aci/priorities/health/documentation/>
- A written plan for enhanced cleaning and disinfection should

Issue No: Original	Approved by:	August, 2020
	_____ Director – General	

