APPROVED MAINTENANCE ORGANISATION

Certification of An Approved Maintenance Organisation

AMO-AP-001



Subject: CERTIFICATION OF AN APPROVED MAINTENANCE ORGANISATION GCAA Document AMO-AP-001

1. PURPOSE.

- A. This Advisory Pamphlet (AP) describes the process of applying for and obtaining an Approved Maintenance Organisation Certificate to conduct maintenance operations under Ghana Civil Aviation Regulations. The certification process may appear to be a complex undertaking, particularly to a first time applicant. This AP provides basic information applicable to the certification process.
- B. Because there is a variety of acceptable methods for preparing manuals, a detailed discussion of acceptable methods for preparing these documents is not in this AP. Applicants will be briefed is as much detail as necessary regarding the preparation of manuals and other documents during meetings with CAA personnel. The information in this AP and the material referenced in this AP will assist the applicant in completing the process with minimal delays and complications.

2. RELATED REGULATIONS.

The Civil Aviation Act (Law) and the Ghana Civil Regulations Parts 1 to 10 inclusive.

3. RELATED READING MATERIAL.

Airworthiness notices

- 4. BACKGROUND.
 - A. The certification process is designed to ensure that prospective AMO Certificate holders understand and are capable of fulfilling this duty. When satisfactorily completed, the certification process should ensure that the applicant is able to comply with the Ghana Civil Aviation Act, the Ghana Civil Aviation Regulations and ICAO standards pertaining to the operation of an AMO.

- B. There are five (5) phases in the certification process. Each phase is described in sufficient detail to provide a general understanding of the entire certification process. The five (5) are:
 - (1) Pre-application
 - (2) Formal Application
 - (3) Document Evaluation
 - (4) Demonstration and Inspection
 - (5) Certification
- C. In some cases, the guidance and suggested sequence of events in this AP may not be entirely appropriate. In such situations, the CAA and the applicant should proceed in a manner that considers existing conditions and circumstances. The applicant, however should not expect to be certificated until the CAA is assured that the Ghana Civil Aviation Act and the Ghana Civil Aviation Regulations will be complied with in an appropriate and continuing manner.

5. PRE-APPLICATION PHASE.

- A. As far in advance as possible of an anticipated start of operations, the applicant should contact the Safety Regulations Department, KIA – Accra and inform the CAA of its intent to apply for an AMO Certificate. The applicant will be invited to meet briefly with CAA personnel. During this initial meeting, only basic information and general certification requirements will be discussed. If the applicant intends to proceed with certification, GCAA Form 13 - Prospective Operators Pre-assessment Statement (POPS) will be furnished. A sample of this form with instructions for completing it is in appendix 1. The POPS should be completed, signed by the applicant, and returned to the Safety Regulations Department.
- B. CAA personnel will review the POPS. If the information is incomplete or erroneous, the POPS will be returned to the applicant with the reasons for its return noted in section 2. If the information is complete and acceptable, the CAA will determine which personnel will be assigned to the certification project and schedule a pre-application meeting with the applicant and the selected CAA certification team members.
- C. The CAA office will designate one certification team member as the Project Manager (PM).
- D. The purpose of the pre-application meeting is to confirm the information on the POPS and to provide critical certification information to the applicant. It is recommended that the applicant's key management personnel and staff attend these pre-application meetings and be prepared to discuss in general terms the plans and specific aspects of the proposed operation. Many problems can be avoided by discussing all aspects of the proposed operation and the specific requirements, which must be met to be certificated as an Approved Maintenance Organisation. Besides verifying the POPS information at the meeting, the CAA team should:
 - 1. ensure the applicant is aware of what is expected and all applicable GCARs.
 - 2. provide an overview of the certification process and the formal application.
 - 3. answer any applicant's questions.
 - 4. evaluate the results of the meeting and take appropriate action.
 - 5. Provide the applicant with an Application Information Package.

- E. It is important to establish good working relationships and clear understandings between the CAA and the applicant's representatives. The CAA recognises that a wide range of capabilities and expertise exist among operators. This background experience will be considered by the CAA and adjusted to during these initial meetings
- F. To help promote understanding throughout the certification process, the Application Information Package includes the following:
 - (1) The applicable certification job aids which will be used by the CAA inspector during the certification project.
 - (2) A schedule of events which must be completed and submitted with the formal application.
 - (3) A standard set of Specific Operating Provisions (SOPs), an SOP development worksheet and blank SOP development forms (See Appendix 5).
 - (4) Other publications or documents the PM believes will be useful to the inspector.
- G. During the pre-application meeting participating inspectors will assist the applicant in identifying from the worksheet, all statements that accurately describe the applicant's intended operation. The applicant will then use the worksheet information to develop its draft SOPs. The applicant's draft SOPs will be submitted as a part of its formal application package.
- H. GCARs Part 6.2.1.1(a) and (b) specifies that an application for an AMO certificate shall be made on a form and in a manner acceptable to the Authority, and containing any information the Authority requires the applicant to submit. It is important to understand the minimum documentation necessary to be considered acceptable for a formal application. Formal application must be made on a form provided by the Authority, as outlined in GCAR 6.2.2.1. The applicant must complete an Application for Approved Maintenance Organisation Certificate and/or Rating (See Appendix 4). The Accountable Manager must sign the form. Certain documents (attachments) should be provided with the application and are briefly described in paragraphs 5(I) through 5 (O).
- I. Draft Specific Operating Provisions Attachment describes the applicant's intended authorisations, limitations, provisions and privileges specific to the organisation.
- J. Approved Maintenance Certification Job Aid and Schedule of Events Attachment

The Schedule of Events (See Appendix 3) is a key document that lists activities, programs, and required facility and tool acquisitions that must be accomplished or made ready for the CAA's inspection before certification. These estimated dates must be logical in terms of sequence. Reasonable time for the Authority to review, inspect, and approve each item or event should also be provided when approval is required before beginning a subsequent event or item. Failure to accomplish an item or event in a satisfactory manner or in accordance with the schedule of events could delay the certification. If at any time during the certification process the applicant finds it necessary to revise the schedule of events, the PM should be notified as soon as possible.

- K. Ghana Civil Aviation Regulation Part 6.4 and Implementing Standards part 6.4.1.1 and 6.4.1.3 establish basic management positions and the minimum qualifications for Approved Maintenance Organisations. Individuals assigned to the required management positions are expected to have a thorough knowledge of the operator's Maintenance Procedures Manual, operating provisions, and the Civil Aviation Regulations. The managers specified in GCAR part 6 shall be identified and their credentials submitted to the CAA.
- L. Documents of Purchase, Leases, Contracts, or Letters of Intent, Capability List Attachment.

These attachments should provide evidence that the applicant is in process of actively procuring facilities, tools, and equipment. Aircraft manuals and services appropriate to the type ratings requested. If formal contracts are not completed letters or other documents showing preliminary agreements or intent will suffice until such date as determined by the Authority. The tools, facilities, and equipment have to be of such type that support the ratings requested. These documents may be attachments to the Maintenance Procedures Manual (MPM).

- M. Statement of Compliance.
 - (1) Preparation of the compliance statement benefits the applicant by systematically ensuring that all applicable regulatory aspects are appropriately addressed during the certification process. The compliance statement shall be in a form of a complete listing of all appropriate Ghana Civil Aviation Regulation Sections pertinent to the operation the applicant is proposing. The list should reference any applicable subpart and each related section of the subpart. Next to each sub paragraph, the applicant must provide a specific reference to a manual or other documents and may provide a brief narrative description that describes how the applicant will comply with each Regulation. This statement also serves as a master index to the applicant's manual system to expedite the CAAs review and approval of the operation and manual system. The compliance statement is an important source document during the certification process. After the certification process is completed, the compliance statement should be kept current as changes are incorporated in the applicant's system.
 - (2) Where the compliance information has been developed (for example, the manual material submitted with the formal application), a manual reference or a description of the method of compliance must be entered next to the applicable regulatory section.
- N. Maintenance Procedure Manual in duplicate.

This attachment should be a complete listing of all Ghana Civil Aviation Regulations applicable to the proposed operation. Pertinent subparts and each relevant section of the regulation should be identified and accompanied by a brief description, or preferably a specific reference, to a manual or other document. The brief description or reference must describe the method of compliance for each regulation listed. If the precise method of compliance has not been developed at the time of formal application, an indication of the date that this information will be provided will suffice, if the date provided is reasonable, and accepted by the Authority.

O. Resumes of key management personnel noted on accepted or corrected POPS form.

6. FORMAL APPLICATION PHASE.

A. It is recommended that the formal application be submitted at least 90 days before maintenance operations begin, although the application should be submitted to the CAA Authority as far in advance of the proposed start-up date as possible.

- B. The Authority will review the application to determine that it contains the required information and attachments. If there are omissions or errors, the formal application and all attachments will be returned with a letter outlining the reasons for its return. If the applicant has a good understanding of the requirements, the formal application should be of sufficient quality to allow any omission, or open question to be resolved during the formal application meeting.
- C. The formal application meeting should reinforce open communication and working relationships. The operator's key management personnel should attend the formal application meeting. The purpose of this meeting is to discuss the formal application and resolve omissions, deficiencies, or open questions. Date conflicts must be resolved. Subsequent phases of the certification process will be fully discussed. The applicant should seek clarification of any item or event that is not clearly understood. The CAA should respond to any questions the applicant may have and should reinforce the certification process. Based upon the results of the meeting, the CAA team will determine the package's acceptability, but the PM will not formally accept the application during the meeting. This delay allows the operator time to resolve any omissions or any deficiencies discussed during the meeting.
- D. The operator will be notified by letter stating whether the formal application is accepted or rejected. The Authority's acceptance of a formal application does not constitute approval or acceptance of individual attachments. These documents will be evaluated thoroughly during subsequent phases of the certification process. If, the formal application is not accepted, it will be returned with a written explanation of the reasons for its return.

7. DOCUMENT COMPLIANCE PHASE

A. After the formal application has been accepted, inspectors will begin a thorough evaluation of all the manuals and documents that are required by regulation to be submitted to the Authority. The CAA Authority will endeavour to complete these evaluations in accordance with the operator's schedule of events. If a manual or document is incomplete or deficient, or if non-compliance with the regulations or safe operating practices is detected, the manual or document will be returned for corrective action. If the manual or documents are satisfactory, they will be approved or accepted, as required by the Civil Aviation Regulations. Approvals will be indicated by letter or by approval of the specific operating provisions. Acceptance of information that does not require formal approval will be indicated by letter or by lack of the Authority's objection to the information.

B. The complexity of the information must be addressed in the operator's manual and other documents depending on the complexity of the planned operation. The fully completed Statement of Compliance is the final evolution of the Statement of Compliance initially submitted with the formal application. The fully completed Statement of Compliance ensures each applicable regulatory requirement has been adequately addressed in the appropriate manual programs, and/or procedures.

8. DEMONSTRATION AND INSPECTION PHASE.

Ghana Civil Aviation Regulations require an operator to demonstrate its ability to comply fully with the regulations before beginning operations. These demonstrations include actual performance of activities and/or operations while being observed by CAA Inspectors. This includes on-site evaluations of aircraft maintenance equipment and support facilities. During these demonstrations and inspections, The CAA evaluates the effectiveness of the policies, methods, procedures, and instructions as described in the operator's manual and other documents. Emphasis is placed on the operator's management effectiveness during this phase. Deficiencies will be brought to the attention of the operator and corrective action must be taken before a certificate is issued.

9. CERTIFICATION PHASE.

- A. After the document compliance, and demonstration and inspection phases have been completed satisfactorily, the CAA will prepare the Maintenance Organisation Certificate and approve the Specific Operating Provisions. The Specific Operating Provisions contain authorisations, limitations, and provisions specific to the operator's operation. The operator must acknowledge receipt of these documents.
- B. The certificate holder is responsible for continued compliance with the Ghana Civil Aviation regulations and the approved specific operating provisions. As a certificate holder's operation changes, the operating provisions will be amended accordingly. The process for amending operating provisions is similar to certification process. In some cases it may be a less complex procedure depending on the subject of the amendment. The CAA is responsible for conducting periodic inspections of the certificate holder's operation to ensure continued compliance with the Ghana Civil Aviation Regulations and safe operating practices.

10. EXPLANATION OF APPENDIXES IN THIS ADVISORY PAMPHLET

Appendix 1 provides instructions on how CAA Form Prospective Operators Pre-assessment Statement (POPS) should be completed.

SECTION 1A. All applicants shall complete this section.

- 1. Enter the company's official name and mailing address. Include any other business name if different from the company name.
- 2. This address shall be the physical location where primary operating activities are based. It is where the offices of management required by regulation are located. If the address is the same as item 1, enter "same." Include secondary business addresses of operation and identify the type of operation conducted.
- 3. Enter the estimated date when operations or services will begin.
 - Should not be less than 90 days.
- 4. This information will be used to assign a company identification number. You may indicate up to three, three-letter identifiers, such as ABC, XYZ, etc. If all choices have been assigned to other operators or approved maintenance organisations, a randomly selected number will be assigned.
- 5. Enter the names, titles, and telephone numbers of required management and key staff personnel. This shall include the accountable manager, base maintenance manager, line maintenance manager, workshop manager and quality manager (GCAR 6.4.1.1).

SECTION 1B. All applicants shall complete this section, as appropriate.

- 6. Indicate if the air operator intends to perform maintenance as an Approved Maintenance Organisation (AMO) or intends to contract out all or part of its maintenance, or perform its own maintenance using an equivalent system.
- 7. The proposed type of operation shall be indicated. Check as many boxes as apply.
- 8. The proposed type of maintenance organisation and ratings shall be indicated. Check as many boxes as apply.

SECTION 1C. Air Operators shall complete Blocks 9, 10.

 Aircraft Data is to be provided here. Indicate number and types of aircraft by make, model, series, and number of passenger seats or cargo payload capacity. For foreign registered aircraft, provide a copy of the lease agreement.

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10. Indicate geographic areas of intended operation and proposed route structure.

SECTION 1D. All applicants shall complete this section.

- 11. Show any information that would assist CAA personnel in understanding the type and scope of operation or services to be performed by the applicant. If an air operator intends to arrange for maintenance and inspections of its aircraft and/or associated equipment identify the approved maintenance organisation selected and a list of the maintenance or inspections it proposes to perform. Also provide all written contracts with this form, if applicable.
- 12. Identify the Proposed Training.

For AOCs identify the type of aircraft and/or simulators intended to be used. For AMOs, identify the type of aircraft by make and model. In addition identify the type of training that the Quality Assurance staff, certifying staff and maintenance personnel will receive based on the ratings requested.

13. The Prospective Operator Pre-assessment Statement (POPS) denotes an intent to seek CAA certification as an air operator or approved maintenance organisation. It must be signed as follows:

Type of Organisation	Authorised Signature
Individual	Owner or Accountable Manager
Partnership	At least one partner or Accountable
	Manager
Company, corporation, association, etc.	At least one authorised Officer or Accountable
	Manager

Sections 2 and 3: For CAA Use

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Instructions For Completing CAA Form 13 – Prospective Operator's Pre-Assessment Statement (Pops). Portions Of This Form Are To Be Completed By A Prospective Approved Maintenance Organisation.

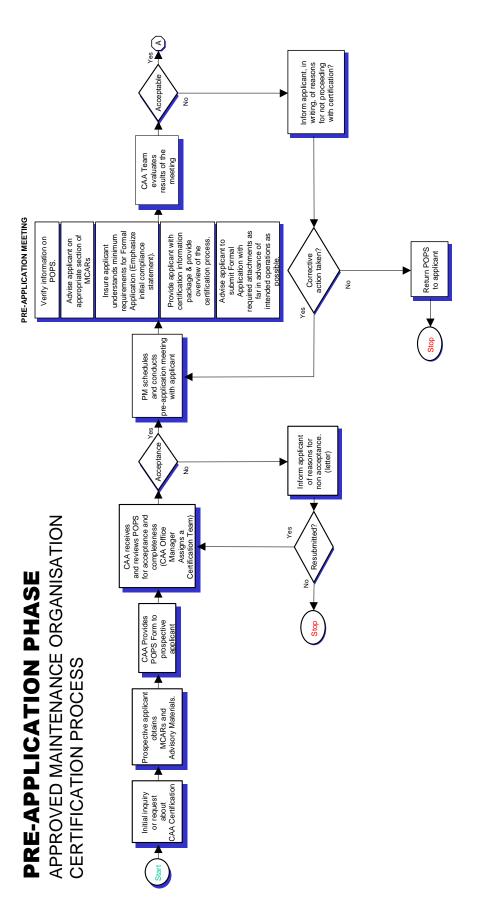
Prospective Operator's Pre-assessment Statement (POPS) (To be completed by Air Operator or Approved Maintenance Organisation)			
Section 1A. To be completed	by all applicants		
		2. Address of the principal (main) base where operations will be conducted, include address of secondary base of operation, if appropriate (do not use a post office box).	
3. Proposed Start-up Date:	4. Requested co 1.	company identifier in order of preference 2. 3.	
5. Management and Key Staff Pe	ersonnel		
Name (Surname) (First Name/s)	Title	Telephone & address if different from company (Include country code)	
Section 1B. To be completed by Air Operator and/or Approved Maintenance Organisation 6. Air Operator intends to perform its maintenance as an AMO (Complete Block 7 & 8) Air Operator intends to arrange for maintenance and inspections of aircraft and associated equipment be performed by others (Complete Blocks 7 & 11)			
Air Operator intends t		under an equivalent system (Complete Blocks 7 &	
7. Proposed type of operation (Ch many as applicable)	neck as 8. Proposed	d type of Approved Maintenance Organisation Rating(s)	
9. Aircraft Data (For foreign reg provide a copy of the lease agr Numbers and types of aircraft Number	Airframe Powerplant Propeller Avionics o be completed by Air C istered aircraft, please	Accessory Specialised Service	

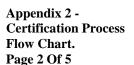
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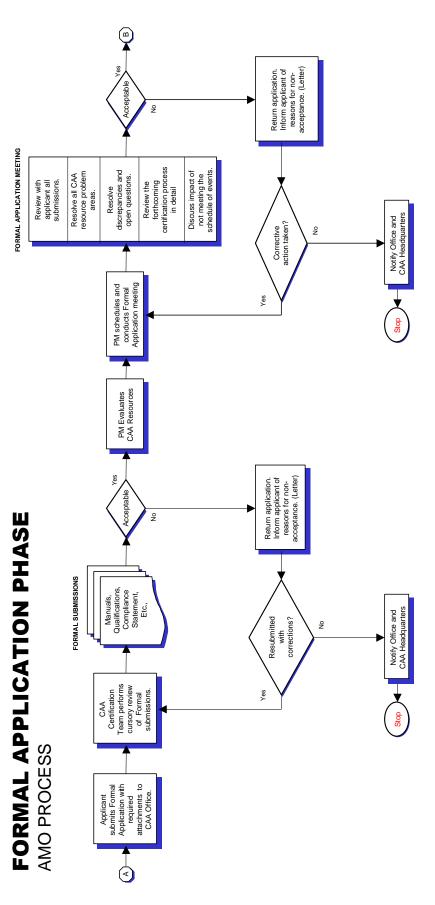
Section 1D. To be completed by all applicant	s			
11. Additional information that provides a bette		he propo	sed operati	on or business
(Attach additional sheets, if necessary)				
12. Proposed Training (Aircraft and/or Simulat	or)			
13. The statement and information contained o	n this form denotes a	an intent	to apply fo	r a CAA certificate.
Type of Organisation:				
Signature	Date (day/month/y	ear)	Name an	d Title
	-			
Section 2. To be completed by the CAA Offic	cial			
Received by (Name and Office):				Date received
				(day/month/year)
Date forwarded to Director Civil Aviation (DCA	A)	For:	Action	Information only
(day/month/year): Remarks:				
Remarks:				
Section 3. To be completed by the Office of t	he Director Civil A	viation		
Received by:	Pre-ap	plication	Number:	
		. ~ .		
Date (day/month/year):	Assign	ned Certi	fication Nu	imber:
Local office assigned responsibility:	Date f	orwarde	d to local o	ffice: (day/month/year)
Remarks:				

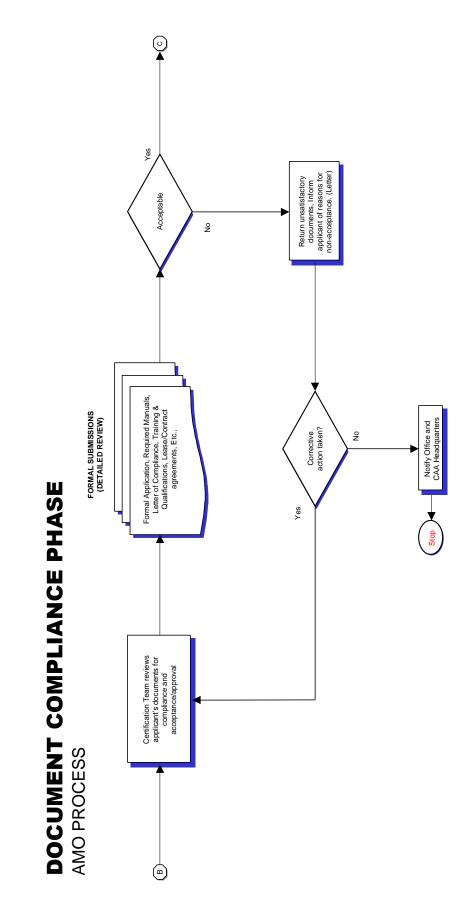
Appendix 1, Page 4 of 4

Appendix 2 -Certification Process Flow Chart. Page 1 of 5 The flow charts on the following pages are representative of the AMO Certification Process. This chart also represents the process for the certification of an Approved Maintenance Organisation.





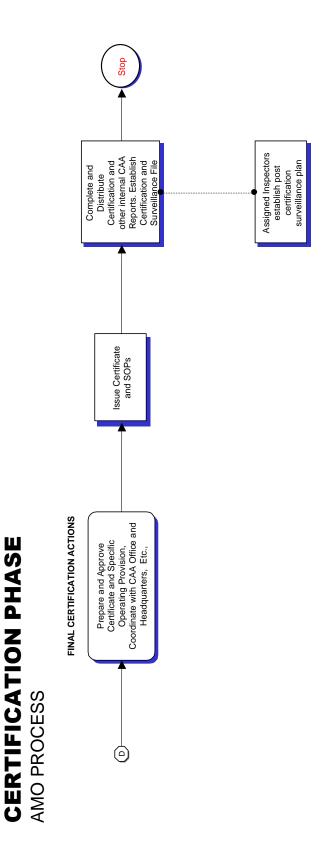




Appendix 2 -Certification Process Flow Chart. Page 3 of 5

Yes Inform applicant of reasons for non-acceptance. (Letter) Acceptable Ŷ DEMONSTRATION AND INSPECTION EVALUATED IN THE FIELD Evaluate Management Effectiveness, Inspect Station(s) Facilities/Housing, Evaluate Training, Flight Operations, Maintenance, Records, etc. Notify Office and CAA Headquarters Corrective action taken? ٩ Yes **DEMONSTRATION AND INSPECTION PHASE** Certification Team evaluates applicant's demonstration of compliance AMO PROCESS \odot

Appendix 2 -Certification Process Flow Chart. Page 4 of 5



Appendix 2 -Certification Process Flow Chart. Page 5 of 5

Office Name of Company		Location Add	lress				
Mailing Address (if different from location)			Pre-certificati	ion Number:			
САА	Main	ntenance	Avionics Inspector	Inspector Initial	Date Received/ Accomplished	Date Returned for Changes	Applicant Proposed Date
Reference		spector					
		e-application					
	<u>1.</u> 2.	provided to p maintenance	Advisory Pamphlet prospective approved organisation. Operator's Pre- tatement				
	СРМ	Name	Speciality	-			
				-			
	1. 2. 3.	Verify PC Overview Process Provide C Certi Schee Appl Othes	ication Meeting DPS Information of Certification Pertification Package: fication Job Aid dule of Events ication Form r applicable cations and documents al Application				
Remarks:							

Appendix 3 Page 1 of 8 Approved Maintenance Organisation Certification Job Aid and Schedule of Events Ghana Civil Aviation Regulations Part 6

CAA	II. Formal Application Phase	Inspector Initial	Date Received/ Accomplished	Date Returned for Changes	Applicant Proposed
Reference		Initial	Accompliance	for changes	Date
	A. Review Applicant's Submission				
	a. Formal Application Form				
	1. Formal Application Attachments				
	a. Two completed maintenance				
	procedure manuals				
	b. Completed Quality Assurance Program				
	c. Completed initial training				
	program				
	d. Completed compliance				
	statement				
	e. Completed schedule of events				
	f. Roster, records and				
	qualifications of certifying staff				
	 g. Qualifications of management personnel 				
	h. Completed capability list				
	i. Completed training program				
	j. Purchase, Lease, and/or contract				
	agreement				
	B. Evaluation of CAA Resources				
Remarks:	Capability Based on Schedule of Events				
Remarks.					
	C. Formal Application Meeting				
	1. Schedule of Events $D_{1} = 15/(9/2000)$				
	Date: 15/8/2000: Time 8:00 AM				
	2. Discuss each Submission				
	3. Resolve Discrepancies/ open Items				
	4. Review Certification Process				
	5. Review impact if Schedule of				
	Events are not met				
	D. Issue letter accepting/rejecting Formal				
Damarl	Application				
Remarks:					

Appendix 3 Page 2 of 8 Approved Maintenance Organisation Certification Job Aid and Schedule of Events Ghana Civil Aviation Regulations Part 6

CAA Reference	III. Document Evaluation Phase	Inspector Initial	Date Received/ Accomplished	Date Returned for Changes	Applicant Proposed Date
	 A. Evaluate Applicable Training Programs Training Maintenance Personnel a. Initial, appropriate to assigned tasks b. Knowledge and skills related in human performance 2. Training Certifying Staff a. Pre-qualification standards identified b. Basic engineering theory relevant to the airframe structure and systems to the class of aircraft c. Specific aircraft type on which the person is intended to become the certifying the 				Date
Remarks:	 impact of repairs and system/ structural defects d. Company procedures relevant to the tasks e. Knowledge and skills related in human performance 3. Continuation Training a. Changes in AMO procedures b. Changes to aircraft types c. Changes to aeronautical product types 				
Domosiu	 B. Evaluate Personnel Qualifications Management Personnel Base Maintenance Manager Line Maintenance Manager Workshop manager Quality Manager Other management personnel as assigned Certifying Staff Maintenance Personnel Instructor(s) 				
Remarks:					

Appendix 3 Page 4 of 8 Approved Maintenance Organisation Certification Job Aid and Schedule of Events Ghana Civil Aviation Regulations Part 6

CAA Reference	III. Document Evaluation Phase (Continued)	Inspector Initial	Date Received/ Accomplished	Date Returned for Changes	Applicant Proposed Date
	 C. Evaluate Applicable Manual(s) 1. Completed Maintenance Procedure Manual 2. Completed Quality Assurance System 3. Completed Training Program 4. Other 				
Remarks:	4. Other				
	D. Other Document Evaluations				
	1. Completed Application Form				
	2. Schedule of Events				
	3. Completed Compliance Statement				
	 Completed Capability List Purchase, Contract, Lease 				
	Agreements 6. Test Equipment/Precision Tool				
	Certificate of Calibrations				
	7. Copy of approved specification(s)				
	for Specialised Service Rating				
	8. Revised POPS, if appropriate				
	9. Training Contracts, if appropriate				
	10. Maintenance Contracts/Agreements				
	11. Exemption/Deviation				
	Requests/Justification				
Remarks:					

Appendix 3 Page 5 of 8 Approved Maintenance Organisation Certification Job Aid and Schedule of Events Ghana Civil Aviation Regulations Part 6

CAA	IV. Demonstration and Inspection	Inspector	Date Received/	Date Returned	Applicant
Reference	Phase	Initial	Accomplished	for Changes	Proposed
	 A. Evaluate Organisation Conducting Training Training Facilities Training Schedules Instructor Qualification/Training Management Personnel Training Evaluation Certifying Staff Training Evaluation Basic engineering relevant to type of aircraft structure and systems AMO intends to maintain Aircraft specific to each certifying staff related to impact of repairs and system/structural defects AMO procedures related to the task Assigned tasks and responsibilities Knowledge and skills related to human performance Co-ordination with other maintenance personnel and flight crew Curriculum and standards for training Pre-qualification Evaluation for Certifying Staff Initial Training Continuation Training Other Maintenance Personnel Training Evaluation Assigned tasks and responsibilities 				Date
Remarks:	human performance				
	 B. Inspect Maintenance Base 1. Works Areas 2. Tools 3. Equipment 4. Technical Data 5. Stores (parts, equipment, materials) 6. Test Equipment/Precision tools 7. Test Stands 				

Appendix 3 Page 6 of 8 Approved Maintenance Organisation Certification Job Aid and Schedule of Events Ghana Civil Aviation Regulations Part 6

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Approved Maintenance Organisation Certification Job Aid and Schedule of Events		
Ghana Civil Aviation Regulations Part 6		

CAA Reference	IV. Demonstration and Inspection Phase (Continued)	Inspector Initial	Date Received/ Accomplished	Date Returned for Changes	Applicant Proposed Date
	 A. Record keeping location/system Personnel records Test Equipment/Precision Tool Certificate of Calibrations/Data Sheets Maintenance Records Other 				
Remarks:					

CAA Reference	V. Certification Phase	Inspector Initial	Date Received/ Accomplished	Date Returned for Changes	Applicant Proposed Date
Remarks:	 A. Complete Application Form B. Prepare Approved Maintenance Organisation Certificate C. Prepare Approved Maintenance Organisation Specific Operating Provisions D. Present signed Approved Maintenance Organisation Certificate and Specific Operating Provisions to applicant. 				
itemarks.					
	 E. Prepare Certification Report 1. Assemble Report/Attachments a. Completed POPS b. Completed Formal Application Form c. Completed Compliance Statement d. Copy lease/contract agreement(s) e. Copy of signed AMO Certificate f. Copy of signed AMO Specific Operating Provisions g. Copy of completed Capability List h. Copy of other Contracting States Certificate(s) and Specific Operating Provision(s) i. Copy of maintenance functions under contract j. Copy of approved specification(s) if issued a Specialised Service Rating k. Certification report (Summary of difficulties) m. All correspondence between the applicant and CAA n. Suggestions to improve certification process o. Distribute Report 				
Remarks:					
	F. Develop Post Certificate Surveillance		1		
	 Program 1. With Geographic Area 2. Outside Geographic Area 				
Remarks:					

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Appendix 5 Page 1 of 10 Sample Specific Operating Provisions (SOPs)

GCAA L	OGO HERE					
Ghana Civil Aviation Authority	Page 1 of 1					
TABLE OF CONTENTS						
APPROVED MAINTE	APPROVED MAINTENANCE ORGANISATION					
PART A GENERAL						
	EFFECTIVE DATE					
A 1 Issuance and Applicability	00/00/00					
A 2 Definitions and Abbreviations	00/00/00					
A 3 Ratings and Limitations	00/00/00					
A 4 To Be Developed	00/00/00					
A 5 Deviations	00/00/00					
A 6 To Be Developed	00/00/00					
A 7 Designated Persons	00/00/00					
Effective Date	Approved Maintenance Organisation Certificate No					

Appendix 5 Page 2 of 10 Sample Specific Operating Provisions (SOPs)

logo		
Ghana Civil A	Aviation Authority	Page 1 of 1
APPROVED	MAINTENANCE ORGANISATIO	Ν
PART A 1- I	ssuance and Applicability	
a. These spec an Approved operations in	cific operating provisions are issued to Maintenance Organisation. The appro accordance with MCAR Part 6 and the	oved maintenance organisation certificate holder shall conduct ese specific operating provisions.
The certificat	es holder's address:	
F	ixed Location	Mailing Address
-		
-		
-		
	r of these specific operating provisions eafter be referred to as the certificate he	is the holder of Certificate Number
and are in eff		part of this Approved Maintenance Organisation Certificate, ficate and specific operating provisions shall remain in affect
Effective date	e	Approved Maintenance Organisation Certificate No

Appendix 5 Page 3 of 10 Sample Specific Operating Provisions (SOPs)

logo						
Ghana Civil Aviation Authority Page 1 of 1						
APPROVED MAINTENANCE ORGANISATION						
PART A 2- Definition	PART A 2- Definitions and Abbreviations					
Unless otherwise defined in these specific operating provisions, all words, phrases, definitions, and abbreviations have identical meanings to those used in the Model Civil Aviation Regulations and Model Civil Aviation Safety Act, as amended. Additionally, the definitions listed below are applicable to operations conducted in accordance with these specific operating provisions.						
AOC	Air Operator Certificate					
AMO	Approved Maintenance Organisation					
<u>CAA</u>	Civil Aviation Authority					
CAR	Civil Aviation Regulations					
	In these specific operating provisions the term "certificate holder" shall mean the holder of the organisation certificate described in these specific operating provisions in Part A paragraph A 1 and loyees, or agents used in the conduct of operations under this certificate.					
<u>Class Rating</u> As used with respect to the certification, ratings, privileges, and limitation of aircraft, powerplant, propeller, radio, instrument and accessories within a category having similar operating characteristics.						
Deviation Authority An authorisation that permits an alternate means of compliance with a CAR. The deviation authority must meet the procedural requirements of MCAR Part 6.1.1.6.						
Limited Rating Rating issued to AMOs for the performance on particular makes and models of airframes, powerplants, propellers, radios, instruments, accessories, and/or parts.						
Limited Rating- D. <u>Specialised Serv</u> E.	Rating issued for a special maintenance function when the function is <u>performed in accordance with a specification or data acceptable to the</u> <u>Director.</u>					
Maintenance maintenance.	The inspection, overhaul, repair, preservation, and replacement of parts, but excludes preventive					
<u>MCM</u>	Maintenance Control Manual					
<u>MPM</u>	Maintenance Procedure Manual					
Preventive Maintenance As defined in Model Civil Aviation Regulation Part 5 Implementing Standard; IS: 5.1.1.2(a)(5)(a) that does not involve complex assembly operations.						
	Substantial Maintenance Any activity involving a C-check (routine airframe maintenance) or greater maintenance; any engine maintenance requiring case separation or teardown; and/or major alterations or major repairs performed on airframes, engines, or propellers.					
Effective date	Approved Maintenance Organisation Certificate No					

Appendix 5 Page 4 of 10 Sample Specific Operating Provisions (SOPs)

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Ghana Civil Aviation Authority Page 1 of 1							
APPROVED MAINTENANCE ORGANISATION PART A 3- Ratings and Limitations The Certificate Holder is authorised the following Ratings and/or Limitations: F. Class Ratings							
Ratings							
Naungs	<u>Manufacture</u>	<u>Make/Model</u>	<u>Limitations</u>		Capability List Number & Date		
LIMITED RATINGS-SPECIALISED SERVICE							
Rating Specifications		pecifications		Limitations			
Effective date Approved Maintenance Organisation Certificate No.							

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APPROVED MAINT	ENANCE ORGANISATION		
PART A 5- Deviatio	n Authority		
	s authorised to perform operation the following deviations listed i		visions, conditions, and/or
a. <u>Deviations:</u>			
Deviation Reference	Date of Deviation	Date of Termination	Remarks/Reference
Effective date	_	Approved Mainter No	nance Organisation Certificate

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APPROVED MAINTENANCE ORGANISATION					
PART A 7- Designated Persons					
	ing provisions for the certifi	nated by the Accountable Manager to officially a cate holder indicated in Part A paragraph A 1 of			
Title	Name	Part/Paragraph Authorise	d		
Effective date		Approved Maintenance Organisation No	Certificate		

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APPROVED MAINTENANCE ORGANISATION	
PART D-SPECIFIC AUTHORISATIONS, LIMITATIONS	AND PROCEDURES
	EFFECTIVE DATE
D 1 Work to be performed at a place other than the AMO Fixed location	00/00/00
D 2 Air Carrier Geographic Authorisation	00/00/00
Effective date	Approved Maintenance Organisation Certificate No

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APPROVED MAINTENANCE ORGANISATION PART D 1	ge 1 of 1			
PART D 1				
Work to be performed at a place other than the AMOs Fixed Location				
a. Except as otherwise specified in paragraph D 2, the certificate holder may perform work at a place other than its Fixed Location under special circumstances provided it has the facilities, material, equipment and technical personnel to perform the work authorised in the following table.				
Work Authorised Maintenance Procedures Manual Reference				
b. The certificate holder <u>may not</u> perform <u>continuous</u> operation at a facility other than the organisation Location listed in Part A paragraph A 1.	n's fixed			
Effective date Approved Maintenance Organisation C No	ertificate			

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PART D 2 a. The cer C Holder p	2- Air Carrier Ge tificate holder may provided it has the		Drisation a place other t , equipment, to	chnical data, and	technical perso	t of a specific A O onnel to perform the he following table.
Location	AOC Holder	AOC Maintenance Contract Number	Aircraft Model	AOC MCM Reference	AMO MPM Reference	Provisions/ Conditions/ Limitations
b. The cer	tificate holder is li	mited to the mode	l of aircraft lis	ted above specific	c to the AOC H	older identified.
Effective date				Approved Maintenance Organisation Certificate		

No._

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The contificate numb	or on the reverse side of this form identifies the contificate holder where nome	onneous in Dout A 1
of these Specific Op	er on the reverse side of this form identifies the certificate holder whose name	appears in Part A I
	ivil Aviation Authority hereby issues the Specific Operating Provisions appear	ing on the reverse
side to the certificate		ing on the reverse
	e holder hereby makes application for the Specific Operating Provisions appea	ring on the reverse
	on amends previously approved Specific Operating Provisions, briefly describe	
		-
Supporting Data	(if insufficient space, attach additional page)	
I certify that the s	statements submitted as supporting data are true and that I am duly aut	norised to make
,	this application on behalf of the certificate holder.	
T:41-	<u> </u>	Data
Title 3. The Specifi	C Operating Provisions set forth on the reverse side are approved.	Date
5. The specifi	c Operating Provisions set form on the reverse side are approved.	
Effective Date:	By direction of the Director of Civil Aviation	
Effective Dute.		
Amendment No.		
	Signature/Title of Authorised Insp	ector
4. I hereby acc	cept and receive the Specific Operating Provisions appearing on the reverse sid	
certificate h		
Accountable Ma		
Title	Signature	Date

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